

Smart Roamer Boosters

Reduce data charges when roaming to as little as 3p/MB

We know data is essential to your business, and your connectivity needs don't stop when you leave the island. That's why we've introduced new Smart Roamer Boosters designed to reduce your roaming spend in the UK, France and the Republic of Ireland.

About the boosters

Our three Smart Roamer Boosters each provide different amounts of data to use when roaming in the UK, France and the Republic of Ireland to adapt to the needs of your business.

You can apply the boosters to all or just a few of your staff's Sure mobile accounts. You can also select different Smart Roamer Boosters for different staff, giving you total flexibility.

This brings data roaming charges down to as little as **3p per MB***, a saving of 94% compared to Sure's standard data roaming rate in these locations.

*based on 2GB booster price.

Pricing

per user per month

500MB	£20 per month
1GB	£35 per month
2GB	£60 per month

What about calls and texts?

All these boosters also include the following benefits when roaming **throughout Zones 1, 2 and 3**.

Free to receive calls

This means all incoming calls are free to receive.

Half price outbound calls

All calls made (to anywhere in the world) while roaming in Zones 1, 2 and 3 will be charged at half the standard retail roaming rate.

Please check online or ask your account manager for a current list of countries included in each Zone. As a guide, Zones 1, 2 and 3 includes the majority of Europe, North America, Middle East, Australia and South Africa.

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What happens when users run low on, or out of data ?

Sure will send a text notification to each user when they reach 50%, 80% and 100% of their monthly roaming data allowance. To continue to roam in the UK, France or the Republic of Ireland during the remainder of the month, the user will need to purchase an additional 500MB, 1GB or 2GB Smart Roamer Booster*. This new booster will become the user's default data booster, unless they request otherwise.

Users will, however, still be able to use data in other countries, which will be charged at Sure's standard roaming rates. The free to receive calls and reduced outbound call rate features when roaming in Zones 1, 2 or 3 will continue to work, even if they have used up their data allowance.

When their data runs out, any of your authorised personnel can contact Sure's Customer Service Centre and top up a data balance by selecting one of the Smart Roamer Booster options shown above.

This gives you the flexibility to increase their data allowance when your colleagues need it, but keep control of their usage, preventing any bill shock or unauthorised additional data use.

*Please note that any unused data in an existing booster will be lost when moving to a new booster.

Contact your account manager today with any queries or to purchase. If you are a new customer, please contact us at business@sure.com for information on our business mobile plans.

Further Information

Smart Roamer Boosters are charged in addition to standard business mobile plans. All boosters have an initial 12 month term, after which only one month's notice is required, should you wish to cancel a booster. The data allowance provided is per user per calendar month (so expires on the last day of each month) and it is not prorated. Unused data cannot be rolled over to the following month. Outside of the UK, France or the Republic of Ireland, standard roaming rates, policies and usage limits apply.

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