Archive Microsoft Lync® Instant Messages with Mimecast

Mimecast enables organisations to archive Microsoft Lync® instant message conversations, to reduce risk and deliver integrated eDiscovery.

Business needs
Increasingly, companies are required to store and manage internal and external communications across all platforms, including their instant messages, for compliance and discovery purposes. So, as more organisations turn to Microsoft Lync® as part of a Unified Communications strategy, finding a solution to integrate email and IM archives is essential.

However, balancing the demand for new technologies with robust compliance can be tricky - and failing to deliver a solution that protects employees and your business can result in regulatory action and reputational damage.

Business challenges
IT departments are increasingly being charged with delivering more for less, and delivering a secure, reliable email solution is no exception. To meet the challenge of driving down cost and reducing administrative overhead, many businesses are looking at the benefits that cloud technology can offer.

New enterprise communications tools like Microsoft Lync® improve end user productivity and are often deployed as part of a Unified Communications strategy, but can lead to information fragmentation and eDiscovery problems. Adding Instant Message conversations into eDiscovery and compliance processes is now a vital part of information management, but one that many businesses struggle to deliver.

Fast Facts
- Stores Microsoft Lync® one to one and multiparty conversations
- Fully integrated into Mimecast’s Cloud Information Platform
- Search transferred files and shared presentations in real time
- Supporting the archiving process of Microsoft Lync® and easily deployed from the cloud no additional hardware is required
- Compatible with Microsoft Lync® 2010 and 2013
**Technical challenges**

Provisioning additional messaging technologies that require their own storage as well as providing consistent and reliable eDiscovery repositories can prove challenging.

This challenge is amplified when the department must also effectively balance users’ demands for technology while providing corporate sanctioned solutions - and attempting to improve the administrative experience through the provisioning of unified search across multiple repositories.

Getting this balance wrong risks end users turning to messaging solutions that are outside the corporate network, and the IT department losing control and ownership as a result.

**Mimecast solution**

Mimecast provides a cloud-based compliance driven archive for all peer to peer and multiparty Microsoft Lync® Instant Messages; including transferred files, shared presentations and whiteboards*.

The Mimecast Administration Console also provides a unified interface that executes searches against these conversations, including the associated unified email archive, file archive and Lync® messages.

This keeps the overall cost of discovery down and reduces the risk associated with searching across multiple repositories. By archiving Microsoft Lync® IM with Mimecast organisations can effectively service their instant messaging compliance and discovery requirements without increasing complexity, while avoiding the need for additional resource that is often associated with the implementation of other solutions.

**Fast Facts**

- Archives Microsoft Lync® IM conversations into the Mimecast Cloud Information Platform unified archive
- Helps meet IM archive compliance requirements cost effectively, without increasing complexity
- Improves discovery workers’ productivity by providing a single search interface
- Reduces risk by ensuring multiple copies of IMs are stored in a single secure cloud archive
- Expands your native IM archiving capability and integrates with Mimecast seamlessly
- Delivers eDiscovery across archived IM conversations inside Mimecast’s case management without needing third party or export data
- Provides power separation of compliance data from administrators and end users
- Effective de-duplication and single instance storage across all archived content

*Whiteboards are archived for Lync® 2013.