

Finding an email solution to maintain compliance

Client: Jersey Financial Services Commission

The problem

As the regulator for their local financial services industry, overseeing regulation for over a thousand separate entities in the island, the Jersey Financial Services Commission (JFSC) contacted us to find a solution to several email challenges. Without a facility to explicitly record receipt of emails, to monitor staff use of the corporate email systems or to examine emails for information leakage from the Commission domain, the commission was effectively violating various Information and Communication Technology (ICT) and Corporate Governance requirements.

The service also needed to find a way to separate spam from legitimate emails without consuming precious administration time and to employ an antivirus solution that was robust enough to protect the organisation from external threats.

It was also necessary to reduce staff mailbox sizes in order to reduce daily backup time, to ensure that all emails were correctly stored and easily retrievable, and to find a solution that guarantees continuous access to email.

The solution

Our unique Mimecast Advanced Service was able to provide JFSC with long-term email preservation and continuous audit trails, so that the service can now set an industry standard for compliance.

In addition, through an easily configurable set of policies, the solution allows senior staff to monitor the emails use of other end users, thereby keeping inbox sizes down to a reasonable level and controlling the appropriateness of email use.

With Mimecast Advanced's extremely tough, multi-layered approach to screening and sorting emails, the JFSC no longer have to worry about spam and virus threats, administration time taken up in filtering through potential spam, or the possibility of losing legitimate emails. Furthermore "always on" email is built into Mimecast's secure web interface, providing peace of mind that they will have full access to emails and will be able to continue to send and receive emails as normal, even in if there is a server failure at any point.

The Result

“As the supervisor and regulator for the Jersey Financial Services industry, we are a key connection point for communications for both the industry and investor information and as such we require a means of achieving email management through the provision of email continuity, security and archiving services. We selected Sure International’s* comprehensive email management solution because its functionality enabled us to meet our business requirements, and it has proved value for money since implementation. Sure International’s* innovative and unified email management solution has since enabled the JFSC to meet all of the numerous email challenges it faced in the past and provide a scalable platform for future developments.”

Shaun Roberts

Director of ICT, Jersey Financial Services Commission

*Sure International was formerly Foreshore Limited.



Guernsey
Centenary House
La Vrangue
St Peter Port
Guernsey
GY1 2EY
01481 757757

Jersey
The PowerHouse
Queens Road
St Helier
Jersey
JE2 3AP
01534 888291

Isle of Man
2nd Floor
14 Athol Street
Douglas
Isle of Man
IM1 1JA
01624 692222

sure.com/mimecast